PERT

• Performance Enhancement and Response Team (PERT)
• Helpdesk for R&E network users
• Troubleshooting network performance issues
• Optimal performance for networked applications end-to-end
• Responsible for its own local domain
• End-to-End coordination
• Interacts with other domains/parties involved on the path
• Usually incorporated into NOC
EduPERT

Federation of PERTs: combining the local PERTs with some central functions:
• Registration / Directory
• Accreditation
• Knowledge Base
• Mailing List
• Reporting
• Workshop management

open to anyone interested
http://edupert.geant.net
Currently 8 participating PERTs

- **ARNES** (Academic and research network of Slovenia)
- **CSC** (Finnish IT center for science administered by the Ministry of Education)
- **SWITCH** (Swiss Education Network)
- **RESTENA** (Réseau Téléinformatique de l'Education Nationale et de la Recherche)
- **PIONIER** (Polish Optical Internet)
- **FCCN** (Fundação para a Computação Científica Nacional)
- **GÉANT** (GÉANT, the high bandwidth, pan-European research network)
- **DFN** (German Research and Education Network)