

What are the “burning” issues?

- How to match the technology to the patient (e.g., disease, literacy, age, and environment).
- How to determine the optimal dose, frequency, provider type and service mix that meets each patients needs. How to step up care.
- It is not about the technology, it is about processing the information and providing decision support to step up care.

What are the key drivers of and major barriers to progress?

- Key drivers are clinical demand by providers and patients.
- Key barriers in the VA are standardized clinical processes and data security issues.

What can NIH or others do to address gaps and issues?

- Crafting RFPs that encourage both using telemedicine technologies to adapted EBPs for rural areas and developing new interventions both rural and urban patients.
- VA/NIH jointly funded comparative effectiveness studies that utilize the large VA interactive video system (70,000 encounters per year).