

## Developing next-generation Telehealth tools and technologies

**Insup Lee**  
 PREICSE Center  
 Department of Computer and Information Science  
 University of Pennsylvania  
  
 NIH Future of Telehealth Workshop  
 June 25, 2009

## An Aging World

Department of Health projects by 2050 over 20% of the population in U.S. will be above 65.

**Consequences**

- Acute **shortage** of trained medical professionals.
- Reduced** healthcare delivery coverage
- Increase** in the medical costs.

**Possible Solution**

- Extend traditional delivery model, with:
  - Communication infrastructure
  - Devices facilitating remote checkup, surgery
  - Visualization and imaging tools
- Result: Remote Monitoring models**
  - Telemedicine model
  - Centralized monitoring model

Percentage population over 60 By region  
  
 Source: World Population Prospects, The 1998 Revision, United Nations Secretariat

6/25/09 NIH Workshop on Future of Telehealth 2

## Telemedicine Today

**Goals**

- To **enhance** health care **delivery** to medically-underserved populations using telecommunication technology
- To **increase access** to medical specialty services while **decreasing** health care costs
- To provide ongoing **training** for preceptors, medical **students**, and residents.

**Features**

- Medical facility based care.
- Connect participating medical facilities across large areas through high speed back-bone.
- Provide facilities for remote:
  - Patient checkup
  - Videoconferencing
  - Transfer of technology

**AZ Telemedicine Initiative**  
Source: AZ Telemedicine Initiative

6/25/09 NIH Workshop on Future of Telehealth 3

## Centralized Monitoring Today

**Applications**

- Hospital based monitoring
- Secondary monitoring infrastructure

**Features**

- Patient Care Tools\***
  - Patient Profile
  - Treatment Plan
  - Event Log
  - Physician note-writing capability
- Alerts\***
  - Types
    - Patient Status Alerts
    - Care Issue Alerts
    - Process Reminder Alerts
    - Daily Management Reports
  - Patient Parameters monitored include
    - Heart rate (value, trend)
    - Mean Arterial Pressure (value, trend)
    - Inter-beat Interval (EKG)
    - O2 Saturation
- Remote Health Management Tools\***
  - Video-assessment
  - Remote Bedside Monitoring

**Penn E-lernt eICU**

\* Source: Viscia Inc.'s eICU system (<http://www.viscia.com/products/index.html>)

6/25/09 NIH Workshop on Future of Telehealth 4

## Pervasive Health Management

Use **Pervasive Computing** for day-to-day healthcare management to enable **real-time, continuous** patient monitoring

Body Area Network

**Features**

- Extends remote monitoring model** by enabling:
  - Physical presence of caregivers required only during emergencies
  - Improved coverage and ease of monitoring
- Utilize in-vivo and in-vitro **medical sensors**
- Mobile patients. No time & space restrictions** for health monitoring
- Better **quality of care** and reduced medical errors
- Early detection** of ailments and actuation through automated health data analysis

**Applications**

- Home-based Care
- Sports Health Management
- Disaster Relief Management
- Medical Facility Management

6/25/09 NIH Workshop on Future of Telehealth 5

## Key Trends in Telehealth Systems

- System Complexity**
  - Increasing functionality
  - Increasing integration and networking interoperability
  - Growing importance and reliance on software
  - QoS is no less important than functionality
- Nature of tomorrow's systems**
  - Dynamic, ever-changing, dependable, high-confidence
  - System of systems – scale & interoperability
  - Self-(aware, adapting, repairing, sustaining)
- Cyber Physical Systems**

6/25/09 NIH Workshop on Future of Telehealth 6

## Interacting With Physical World

Penn Engineering

Physical Systems

Embedded Sensing and Actuation

**Cyber-Physical Systems (CPS)**

6/25/09 NIH Workshop on Future of Telehealth 7

## Software, the Great Enabler

Penn Engineering

- **Good news:** anything is possible in software!
- **Bad news:** anything is possible in software!

- It is the software that affects system complexity and also cost.
  - Software development stands for 70-80 % of the overall development cost for some embedded systems
- Need software development methods that keep complexity under control
  - Model-driven approaches
  - Compositionality

6/25/09 NIH Workshop on Future of Telehealth 8

## Interaction Complexity

Penn Engineering

- Telehealth systems are systems of systems.
- Composition of systems are about the interactions of systems.
  - Some interactions are unintended and unanticipated
    - Interoperability
    - Emerging behaviors
  - Mixed criticality
- “Normal Accidents”, an influential book by Charles Perrow (1984)
  - One of the Three Mile Island investigators
  - And a member of recent NRC Study “Software for Dependable Systems: Sufficient Evidence?”
  - A sociologist, not a computer scientist
- Posits that sufficiently complex systems can produce accidents without a simple cause due to
  - interactive complexity and tight coupling

6/25/09 NIH Workshop on Future of Telehealth 9

## Interference

Penn Engineering

- Telehealth systems have implanted or worn sensors/devices on the human body.
- Sensor activity causes heating in the tissue.
  - Heating caused by RF inductive powering
  - Radiation from wireless communication
  - Power dissipation of circuitry
- Needs:
  - Interference awareness in BSN design and deployment
  - Safety analysis akin to cyber-physical system
  - Model based approach

6/25/09 NIH Workshop on Future of Telehealth 10

## Needs for telehealth systems

Penn Engineering

- Integration techniques for systems of systems
  - Interoperation of medical devices, EHR systems, ...
  - High-confidence systems
- Secure, dependable, real-time communication networks
  - QoS guaranteed Internet service
  - Interference-resilient wireless networks
- Validation and Evidence-based certification
  - Incremental certification
  - Model-based development
  - COTS (Commercial-off-the-shelf) components

6/25/09 NIH Workshop on Future of Telehealth 11

## Interoperability

Penn Engineering

**Characteristics**

- Over the years medical devices gaining communication capabilities
- Devices still operate independently
- Standardized interaction between devices non-existent
- Full benefit of communication capabilities not being realized

**Advantages**

- Improve Patient safety
- Complete, accurate medical records
- Reduce errors
- Context awareness
- Rapid deployment
- Safety interlocks

Interoperable medical devices based on plug-n-play!  
Vendor neutrality based on virtualization (virtual medical device interfaces)

6/25/09 NIH Workshop on Future of Telehealth 12

## Security, Privacy & Trust

Security is essential for Telehealth Technologies

### Current State

- Sensors and devices storing more personal/sensitive health information
- Sensors and devices are wireless with increasing access range
- Increasing complexity of sensors and devices leading to bugs (software/hardware)
- Substantial increase in deployment - greater incentive for attack
- Connecting to existing IT infrastructure (Internet) for easy access
- Use of COTS software, improper configurations
- HIPAA requirement if personally identifiable information

Medical devices today, either do not have any inbuilt security features or have proprietary features which are not disclosed.

### sensitive information collected

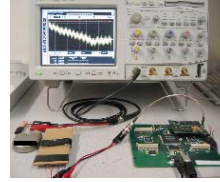


6/25/09

NIH Workshop on Future of Telehealth

13

## Pacemaker Hacking Example



Researchers working with an implantable cardiac defibrillator were able to remotely read telemetry data and reprogram the device.

These devices currently have no safeguards beyond an unpublished, proprietary interface.

Besides the obvious physical hazards, there are also privacy implications.

- "To our knowledge there has not been a single reported incident of such an event in more than 30 years of device telemetry use, which includes millions of implants worldwide," a Medtronic spokesman, Robert Clark, said.
- St. Jude Medical, the third major defibrillator company, said it used "proprietary techniques" to protect the security of its implants and had not heard of any unauthorized or illegal manipulation of them.

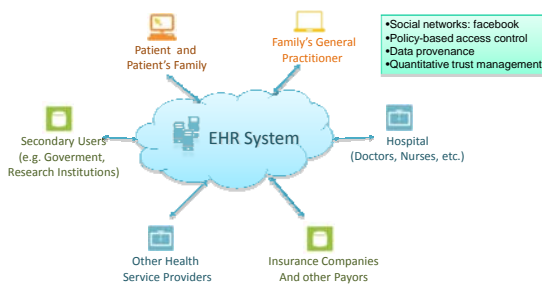
**Pacemakers and Implantable Cardiac Defibrillators: Software Radio Attacks and Zero-Power Defenses**  
 Daniel Halperin, Thomas S. Heydt-Benjamin, Benjamin Rossford, Shane S. Clark, Benessa Defend, Will Morgan, Kevin Fu, Tadayoshi Kohno, and William H. Mosel  
 IEEE Symposium on Security and Privacy, May 2008

6/25/09

NIH Workshop on Future of Telehealth

14

## Security, Privacy & Trust



6/25/09

NIH Workshop on Future of Telehealth

15

## Assurance and Certification

- How do we provide assurance that we've done so?
  - All assurance is based on arguments that purport to justify certain claims, based on documented evidence
- There are two approaches to assurance: implicit (standards based), and explicit (goal-based)
- Science of Certification
  - Certification is ultimately a judgment that a system is adequately safe/secure/whatever for a given application in a given environment
  - But the judgment should be based on as much explicit and credible evidence as possible
  - Incremental Certification
  - A Science of Certification would be about ways to develop that evidence



6/25/09

NIH Workshop on Future of Telehealth

16

## Challenges in telehealth systems

- Interoperability, Heterogeneity, Scale
- Validation and certification
- Security & privacy, Trust management
- Usability – physical, logical
- Open
- Costs



6/25/09

NIH Workshop on Future of Telehealth

17

## Recommendations

- R&D in Interoperability of Telehealth Systems
  - Interface technologies and tools based on formal methods
  - Open requirements, device interfaces, prototypes
  - Platform independent telehealth systems
    - Interface standards
    - Virtualization
- R&D for Security, Privacy and Trust Management of Telehealth Systems
  - Must be considered from the beginning
- Open testbeds to facilitate collaborations among stakeholders
  - caregivers, biomedical engineers, computer scientists, developers, regulatory agency,....

6/25/09

NIH Workshop on Future of Telehealth

18

## Acknowledgements



- Some slides are based on materials from
  - Sandeep Gupta, PhD (ASU)
  - Jack Stankovic, PhD (UVA)
  - Bill Hanson, MD (UPHS)
  - Margaret Fortino-Mullen, MSN,RN (UPHS)

END.

